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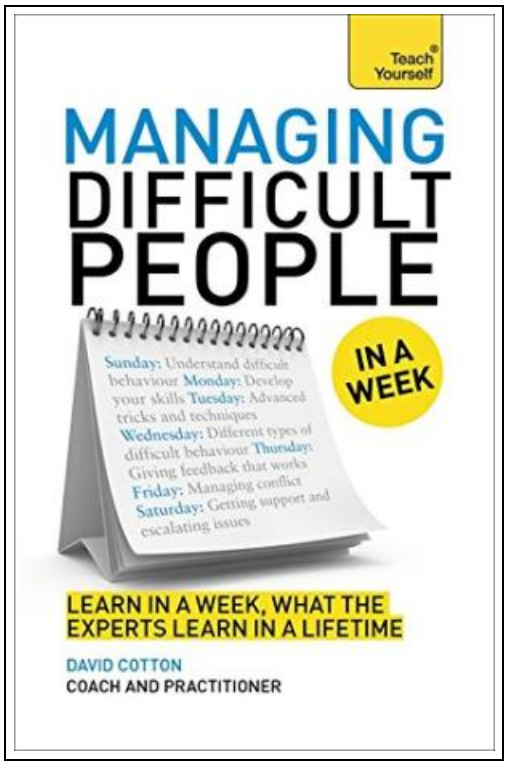

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Reviews

A must buy book if you need to adding benefit. This is for anyone who statte that there had not been a well worth reading through. Its been designed in an exceptionally straightforward way which is simply right after i finished reading this book where basically changed me, change the way i think.

(Adrien Robel)

MANAGING DIFFICULT PEOPLE IN A WEEK (PAPERBACK)

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Hodder Stoughton General Division, United Kingdom, 2014. Paperback. Condition: New. Language: English . Brand New Book. Managing Difficult People In A Week is a simple and straightforward guide to being a better manager, giving you everything you need to know in just seven short chapters. From preventing difficult behaviour to managing conflict, you ll discover the insider secrets you need to know in order to successfully manage difficult people.This book introduces you to the main themes and ideas of managing difficult people, giving you a basic knowledge and understanding of the key concepts, together with practical and thought-provoking exercises. Whether you choose to read it in a week or in a single sitting, Managing Difficult People In A Week is your fastest route to success:Sunday: Understanding and preventing difficult behaviourMonday: Developing your skills for managing difficult peopleTuesday: More advanced skills for managing difficult peopleWednesday: Managing specific types of difficult behaviourThursday: Feedback that works and critical converstionsFriday: Managing conflictSaturday: Getting support and escalating issuesABOUT THE SERIESIn A Week books are for managers, leaders, and business executives who want to succeed at work. From negotiating and content marketing to finance and social media, the In A Week series covers the business topics that really matter and that will help you make a difference today. Written in straightforward English, each book is structured as a seven-day course so that with just a little work each day, you will quickly master the subject. In a fast-changing world, this series enables readers not just to get up to speed, but to get ahead.

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